



CANCER CENTRE WELFARE HOME AND RESEARCH INSTITUTE

Mahatma Gandhi Road, Thakurpukur, Kolkata – 700063.

Ph- 91-33-24532781/ 82 / 83; 91-33-24678001/ 03 / 4433. Fax – 91-33-24678002; 91-33-24536710 / 11.

Email: ccwhri@cal2.vsnl.net.in / ccwhri@dataone.in. Website - www.cancercentrecalcutta.org

Dear Patient / Relative / Visitor,

Your continuing suggestions & support help to make our Hospital a better organization. Kindly spare a few moments to complete the following, so that we can strive to fulfill your expectations. Please drop the completed Feedback Form in the collection box, placed at the OPD reception, or hand it over personally to Floor Manager – OPD / Asst. MS.

Warm Regards,

Director's Office – CCWH & RI, Thakurpukur.

FEEDBACK FORM

I came as a (Please Tick)

Patient

Relative

Visitor

NAME

REG. NO.

AGE

SEX M / F

ADDRESS

PHONE / EMAIL

BED

WARD

DOCTOR

DIAGNOSIS

TREATMENT

My hospital stay at CCWH & RI was because of the following factors :

- | | | | |
|--|-----------------------------------|---------------------------------------|-------------------------------------|
| <input type="checkbox"/> The Hospital environment is | <input type="checkbox"/> Pleasant | <input type="checkbox"/> Satisfactory | <input type="checkbox"/> Unpleasant |
| <input type="checkbox"/> The Ward Facilities are | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |
| <input type="checkbox"/> The Toilet(s) are | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |
| <input type="checkbox"/> The Food / Diet is | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |
| <input type="checkbox"/> The service of attending Doctors is | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |
| <input type="checkbox"/> The service of attendant Nurses is | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |
| <input type="checkbox"/> The Hospital Billing is | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |
| <input type="checkbox"/> The Reception / Enquiry service is | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |
| <input type="checkbox"/> The Admission Process is | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |
| <input type="checkbox"/> The Discharge Process is | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |
| <input type="checkbox"/> Overall I rate CCWH & RI as | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |

Special Comments:
